



MONICA PLACE RIGHTS AND RESPONSIBILITIES

What are **My Rights**?

There are two types of rights, natural and legal rights. Natural rights are universal and belong to all human beings, as in human rights, your right to life for example. Legal rights are bestowed onto you by the legal system, in this case Ontario, Canada.

Being in service with Monica Place means you have some important **Rights** that you should be aware of and also a number of **Responsibilities** that go hand in hand with your **Rights**.

Your **Rights** are overseen by the Child, Youth and Family Services Act. Of Ontario They are to ensure that your health, safety and wellbeing are protected while receiving services from Monica Place.

Your Rights & Responsibilities:

You Have the Right To participate in honest and respectful discussions about how and why decisions affecting you are made and to be consulted about the services you are getting, You also have the right to participate in decisions about those services and be told about the decisions that are made.

You are Responsible to honest and respectful during these discussions.

You Have the Right To have your personal information handled in such a way as to ensure your privacy and confidentiality.

You are Responsible to be sensitive and respectful of other people's information and to not interfere with other people's privacy and confidentiality.

You Have the Right To review your agency file.

You are Responsible to respect the process involved in this request.

You Have the Right To be treated fairly no matter your race, sex, culture, religion, abilities, or sexual orientation.

You are Responsible to treat others around you with the same understanding and respect.

You Have the Right To be and feel safe.

You are Responsible to ensure that your actions and behaviour do not jeopardize the safety of others at Monica Place.

You Have the Right To express your own views freely and safely about matters that affect you.

You are Responsible to respect that others have the same rights around you to express their thoughts and feelings.

You Have the Right To participate in your religion and culture and speak your language. You also have the **Right** to alternate format for written materials, interpretation services, etc.

You are Responsible to let us know if you require any other accommodation and/or supports in order to fully participate in our programs/services.

You Have the Right To be properly fed, clothed and supported.

You are Responsible to properly feed, clothe and care for your child.

You Have the Right To know and understand the rules and expectations of Monica Place.

You are also Responsible to know the rules and expectations of Monica Place and the possible consequences of not following them.

You have the Right To withdraw from Monica Place services at any time.

You are Responsible to let us know in advance, whenever possible, if you choose to do so.

You Have the Right To participate in individual goal planning and reviewing your progress and involve significant others and family members in your services as appropriate.

You are Responsible to be an active participant in this process.

You Have the Right To go to school. **Responsibility:** The law in Ontario states that all persons under the age of 18 are to attend school if they do not possess a high school diploma. So those of you who are under the legal age of 18, going to school is not only a **Right** but also a **Responsibility**. Those of you, who have a high school diploma but do not attend college or university, have the option to volunteer or find gainful employment.

You Have the Right To receive medical and dental care.

You are Responsible to provide adequate medical care to your child at all times.

You Have the Right To raise concerns or suggest changes to the service you receive without interference or fear of pressure, discrimination or retaliation, and to receive a response. A staff member can refer you to the Manager of Residential & Community Support and/or the Executive Director if your concerns are not addressed.

You are Responsible to deal with this maturely.

You Have the Right To understand and talk about your rights privately with:

- a lawyer
- your member of parliament
- the Ontario Ombudsman's Office (www.ombudsman.on.ca 1-800-263-2841)
- the Office of the Provincial Advocate for Children and Youth: (<http://provincialadvocate.on.ca/> or 1-800-263-2841)